

Artifex 3D Printer – Terms of Warranty

3DMakerWorld warrants to the first end-user of original Artifex 3D Printers (the “Products”) that the Products will be free from defects in materials and workmanship during the applicable warranty period when used under the normal conditions described in the documentation of Artifex 3D Printers. The following warranty terms apply to new Artifex 3D Printers ordered from 3DMakerWorld’s website (<http://3dmakerworld.com>), 3DMakerWorld’s marketplaces, and 3DMakerWorld’s authorized distributors.

To get warranty service, please contact the authorized seller where the Product was purchased, or contact 3DMakerWorld Support via webform (<http://3dmakerworld.com/contacts>) or email to support@3dmakerworld.com.

Artifex 3D Printer - Kit (Warranty Period: 30 days)

3DMakerWorld guarantees that all mechanical and electrical components supplied with kits are free from defects in materials and workmanship for thirty (30) days from the date of delivery (“Warranty Period”). If you find the kit you receive has faulty, defective or missing parts, please contact us within the Warranty Period. 3DMakerWorld is not responsible for parts broken during assembly.

3DMakerWorld does not guarantee the technical proficiency of end-users or any third parties. 3DMakerWorld does not guarantee either the quality of units assembled from kits by end-users or any third parties, or the quality of prints produced by units assembled from kits by end-users or any third parties.

Artifex 3D Printer - Fully Assembled (Warranty Period: 6 months)

3DMakerWorld guarantees that assembled units to be free from defects in materials and workmanship for six (6) months from the date of delivery (“Warranty Period”). The assembled units under this warranty must be originally assembled by 3DMakerWorld with proof of purchase. Components must be deemed defective by 3DMakerWorld. If a component is found to be defective, 3DMakerWorld will provide a replacement part (or acceptable substitute), but not provide installation service for defective parts. The replacement part will be shipped via a standard shipping method at 3DMakerWorld’s cost, or via any other shipping method requested and paid by the customer. Customers may be required to return the defective parts as instructed by 3DMakerWorld and 3DMakerWorld shall bear the return shipping cost of defective parts. If defective parts are not returned, 3DMakerWorld shall bill for parts. Consumable parts (such as filaments, print tape) are not covered under this warranty.

The warranty excludes repairs required during the warranty period caused in whole or part by i) abnormal use or conditions (such as abuse, misuse, neglect or unusual physical or electrical stress), ii) the use of non-integrated, non-approved components and/or materials, including without the limitation of the use of filament not from 3DMakerWorld, iii) not adhering to procedures or instructions provided in product documentation.

DISCLAIMER AND LIMITATION OF LIABILITY

THE WARRANTIES AND THE REMEDIES SET FORTH IN THIS WARRANTY FOR ARTIFEX 3D PRINTERS ARE EXCLUSIVE. TO THE MAXIMUM EXTENT PERMITTED BY LAW, 3DMAKERWORLD EXPRESSLY DISCLAIMS ALL OTHER WARRANTIES, ORAL OR WRITTEN, EXPRESS OR IMPLIED, INCLUDING WITHOUT LIMITATION WARRANTIES OF MERCHANTABILITY AND FITNESS FOR ANY PARTICULAR PURPOSE. 3DMAKERWORLD WAIVES ALL LIABILITY FOR CONSEQUENTIAL, EXEMPLARY OR INCIDENTAL DAMAGES, INCLUDING LOSS OF USE OR LOSS OF PROFITS, EVEN IF 3DMAKERWORLD HAS BEEN ADVISED OF THE POSSIBILITY OF SUCH CLAIMS OR DAMAGES. IN NO EVENT SHALL THE LIABILITY AND/OR OBLIGATIONS OF 3DMAKERWORLD ARISING OUT OF THE PURCHASE AND/OR USE OF THE EQUIPMENT BY YOU OR OTHERS EXCEED THE PURCHASE PRICE OF THE ARTIFEX 3D PRINTER.